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Spring 2020

## News From the Graduate School - Masters of Business Administration Spring 2020

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## **Master of Business Administration (MBA)**

News from The Graduate School Spring 2020



From Dr. Barbara Schaffner, Dean of the Graduate School

### **Only Otterbein - The Otterbein Way**

I can only say, and want to share with you, how proud I am to be part of the Otterbein community. Otterbein has stepped up in every way during this community crisis to assure ongoing operations with full support to students, faculty, staff and our community!

Please know that Otterbein is in full operations. Even with classes being taught remotely and with most office personnel also working off-campus, we continue to provide all student services. We are finding new and creative ways to teach and maintain relationships with students and each other. The Graduate School is no exception. **All graduate classes are now online!** The last couple of weeks have been a true adventure. Faculty and students have adjusted well, as our high quality of education continues. Students will graduate on time in early May, and recruitment continues as new students will start their exciting adventure as graduate students this summer! <u>Continue reading >></u>

All that Otterbein has done and will do is only possible with your ongoing support. If you wish to contribute to our efforts to support students in immediate need during these difficult and chaotic times, please donate to <u>"Cardinals Care"</u>.

### From one Cardinal to another, THANK YOU!



### MBA

# Did You Know that Sensemaking is the #1 Indicator of Leadership Effectiveness?

Have you ever faced a problem at work that did not make sense? Where is the first place you turn? Do you start brainstorming right away to solve the problem? Likely, you do.

I consider myself a good problem-solver and have found success in "solving problems" in my career. Please note: I never do it alone, and collaboration across the organization is a priority. However, if I were to get to the root where successfully solving a problem begins, I would say that making sense of the problem is more critical than even solving the problem. Did I correctly define the problem? Is there some consensus across the organization? That would be the most fruitful next step, but it's not always the one taken.

"The fact is that many leaders see problem solving as a part of their core identity. In fact, more than half of our audiences tell us that problem solving is a top skill listed on their resumes. But problem solving is just fire-fighting by another name." - Jeff Dickson, ALLOY

In the following article you will read about sensemaking and its advantages for leaders. <u>Sensemaking - The Hidden Advantage of Non Routine Leaders</u> Are you interested in learning more about the Otterbein MBA or professional development opportunities? Contact me at <u>elloyd@otterbein.edu</u>.

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