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2019

Courtright Memorial Library FY19 Annual Report

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Courtright Memorial Library

Otterbein University
FY19 Annual Report

"Billy Gonzalez", a lithograph by Pedro Prieto, BFA '12, which was displayed in the Becker Gallery in Spring 2019. Used with permission. For more information on the Becker Gallery, see page 6.

Letter from the Director

Within these pages we;

celebrate our staff from a promotion to Associate Professor, to authoring a book, to achieving a second masters degree,
recognize the contributions to librarianship, our university, and community, and
revel in the financial stewardship shown through grants acquired and capital funded projects seen to completion.

Everything we do is driven by focused attention on our strategic plan to; cultivate the best environment, equip all to experience the cycle of knowledge, and foster relationships within our community.

Not only is what we do important, but how we do it is, too. To this end we hosted the OPAL 20th Anniversary and annual Conference with Cardinal Pride - being the first such event held at The Point, and engaged in departmental Good Organizational Citizenry training.

As said last year, and always the case - we want you in the library, where you are always welcome. Let us know what more we can be doing for you, and know that this work is done by professionals who want to see you succeed.

Tiffany Lipstreu
Library Director

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Who We Are

Library Director

Tiffany Lipstreu

Faculty Librarians

Kristin Cole
Assistant Professor
Assessment & Special Projects
Librarian

Jessica Crossfield McIntosh
Associate Professor
Public Services Librarian

Rares PiloIU
Associate Professor
Information Literacy Librarian

Allen Reichert
Professor
Electronic Access/Government
Publication Librarian

Sarah Whybrew
Assistant Professor
Digital Initiatives Librarian

Jane Wu
Professor
Systems Librarian

Library Staff

Rebecca Gale, '11
Circulation Supervisor

Stephen Grinch, '98
Archivist

Kirsten Peninger, '10
Assistant to the Library

Rebecca Raeske-Grinch, '96
Circulation Supervisor

Nicole Sutton
Library Assistant

Elizabeth Zeitz, '02
Technical Services Coordinator

Graduate Assistants

Adelaide Larbi

Nikki McCullough

Volunteers

Alan Borer
Archives

Mary Ann Burnam
Technical Services

Don Foster
Digital Initiatives

Mark Peters
Archives

Betsy Salt
Technical Services

Lois Szudy
Technical Services

Practicum Students

All of this year's practicum students
were from Kent State's iSchool.

Brittany Brannon - supervised by
Rares PiloIU and Kristin Cole

Ian Ferguson - supervised by Sarah
Whybrew and Stephen Grinch

Zoe Smith - supervised by Jessica
Crossfield McIntosh

What We Accomplished

Congratulations

Jessica Crossfield McIntosh was promoted to the rank of Associate Professor by the Board of Trustees at the April 2019 board meeting.

Elizabeth Zeitz graduated from Kent State University's iSchool with a Master of Library and Information Science in May 2019.

Leadership

Jessica Crossfield McIntosh was selected for the July 2018 cohort of Library Leadership Ohio.

Tiffany Lipstreu served as Chair of the OPAL Strategic Planning Committee and Chair of the 2018 OPAL Conference Planning Committee.

Tiffany Lipstreu served as Chair of the OhioLINK Summit Planning Committee.

Service

Curriculum Committee - **Kristin Cole, Tiffany Lipstreu**

Curricular Support Subcommittee - **Kristin Cole** (Chair), **Tiffany Lipstreu, Jane Wu**

Becky Gale and **Rebecca Raeske-Grinch** held summer circulation training session for all library staff.

Staff also participated in SafeColleges Online Training, the Otterbein Police Department's active shooter training, and QPR Institute Suicide Prevention Training. QPR stands for "Question. Persuade. Refer."

In April 2019, **Jessica Crossfield McIntosh, Tiffany Lipstreu, Rares PiloIU**, and **Jane Wu** attended the 2019 Association of College and Research Libraries (ACRL) Conference in Cleveland.

In June 2019, **Elizabeth Zeitz** developed and offered a refresher course on the Library Emergency Operations Plan (LEOP) for the Library, ASC, and CTL.

Publications

Jessica Crossfield McIntosh & Kirsten Peninger - "Book Nook for All: How Library Partnerships Can Grow Advocacy," Article, Marketing Libraries Journal, August 2018

Rares PiloIU - "The Quest for Redemption: Central European Jewish Thought in Joseph Roth's Works," Book, Purdue University Press, September

and Advocacy: Keys to Addressing Library Challenges," Poster, 2018 OPAL Conference

Kirsten Peninger, Jessica Crossfield McIntosh, Erin Huffman (Westerville Public Library) - "Creating Strong Partnerships between Public and Academic Libraries," 2018 OPAL Conference

Allen Reichert - "Toll Free: The Library as Driver of Open Access Resources," 2018 OPAL Conference

Sarah Whybrew - "Creating an Institutional Repository Theatre Collection," Digital Commons Great Lakes User Group Meeting

Jane Wu & Allen Reichert - "VR, AR, MR and Their Possible Application for Academic Libraries," Poster, 2018 ALAO Conference

Jane Wu - invited to provide simultaneous translation for the sixth North America-China Library Conference

Grants Awarded

ALAO Continuing Education Grant (\$500) - **Jessica Crossfield McIntosh**

ALAO Research Grant (\$500) - **Jessica Crossfield McIntosh**

Total Compensation Committee -
Jessica Crossfield McIntosh,
Tiffany Lipstreu

Faculty Senate representatives - **Rares Piloiu, Jane Wu**

Faculty-at-large Senators - **Jessica Crossfield McIntosh, Sarah Whybrew**

Staff Assembly Senators - **Tiffany Lipstreu, Elizabeth Zeitz**

Staff Assembly Past President -
Elizabeth Zeitz

Assessment Leaders - **Kristin Cole,**
Rares Piloiu

Budget Committee - **Elizabeth Zeitz**
(Staff Assembly representative)

Planning Committee - **Elizabeth Zeitz**
(Staff Assembly representative)

Governance, Bylaws & Communication
Committee - **Rebecca Raeske-Grinch,**
Sarah Whybrew

Professional Development

Library staff attended the Building
Captain Training and the Disability
Access Information and Support
Growing Population workshop.

Presentations & Posters

Kristin Cole - "Break Out of the Box:
Developing and Implementing an Escape
Room to Teach Information Literacy
Skills," 2018 OPAL Conference

Kristin Cole - "Break Out of the Box:
Developing and Implementing an Escape
Room to Teach Information Literacy
Skills," Panel, 2018 ALAO Conference

Jessica Crossfield McIntosh -
Coordinated and presented the panel
presentation to high school students at
Westerville Central High School

Stephen Grinch & Sarah Whybrew
- "Partnering with the Theatre
Department and Alumni Relations
to Build Special Collections in the
Institutional Repository, 2018 OPAL
Conference

Jessica Crossfield McIntosh - "Book
Nook for All: Growing a Community
Partnership," Poster, 2018 OPAL
Conference

Tiffany Lipstreu - "Affordable Learning
& Inclusive Access: Furthering the
Library's Connection to the Classroom
(Panel)," 2018 OPAL Conference

Tiffany Lipstreu - "(Re)Defining
OPAL," 2018 OPAL Conference

Tiffany Lipstreu - "Collaboration

Clements Foundation (\$6,000 over two
years) - **Stephen Grinch**

FSDC Grant -
Jessica Crossfield McIntosh

Humanities Advisory Travel Grant -
Jessica Crossfield McIntosh

Humanities Advisory Travel Grant -
Kristin Cole

Otterbein "O" Club (\$5,000 over two
years) - **Stephen Grinch**

Otterbein University Student
Government (\$4,000) - Funds released
to the Library to purchase textbooks and
course materials for course reserves

Preservation Assistance Grants for
Smaller Institutions from the National
Endowment for the Humanities (\$5,999)
- **Stephen Grinch**

State Library of Ohio Library Services
and Technology Act (LSTA) Grant (\$692)
- **Sarah Whybrew & Elizabeth Zeitz**

For more information on our efforts to
improve financial strength during FY19,
please see page 11 and the Friends of
the Library insert.

Events & Programs

Through events and programs, the Library aims to create lifelong library users. We provide students with opportunities to practice self-care, as well as see the library as a place they can come for their academic and social needs. We showcase our staff's friendliness and helpfulness so that students are comfortable approaching us with their research questions.

Highlights

- The Library hosted 3 BLISS Sessions in Summer 2018 for staff, faculty, Friends of the Library, and LLC members. 51 people attended.
- Our Employee Game Night, organized by **Kirsten Peninger**, welcomed 20 attendees, including **President John Comerford** (pictured with Kirsten at the event).
- The Library collaborated with Westerville Public Library to offer a Game Night to area teens and Otterbein students. Teens received admission packets from Otterbein. 55 people attended, which included 28 Westerville teens.
- Our reimagined First Flight program debuted in August 2018. The "Party in the Library" drew in 120 students.
- The Library offered events for fun, including "The Mystery of the Missing Librarian," Bad Art Night, and therapy dog sessions.



- The Library collaborated with Watson's Acres to offer a flower relaxation workshop as part of the Creator Space series of events. Participants took home a bouquet of fresh flowers.
- Library staff offered a Learn to Knit program for the Creator Space series. Fourteen participants learned to cast on and knit basic stitches. Attendees took home a set of knitting needles.
- University Archivist **Stephen Grinch** worked with the Hanby House to put on a program about Otterbein's connection to the Underground Railroad.
- The Library offered several events focused on civic engagement. The Library collaborated with Raise Your Voice and the League of Women Voters to offer two voter registration workshops. Another event, "A

Window into the Constitution," raised awareness for Constitution Day.

- Students asked for more book discussions. To tie in with Westerville Public Library's Meet the Author Series, the Courtright Memorial Library hosted two book discussion groups for Angie Thomas's *The Hate U Give*.
- 12 students participated in the nationwide Art+Feminism Wikipedia Edit-a-thon. Students learned about evaluating information and citing sources by editing Wikipedia articles.

Becker Gallery Exhibits

The Becker Gallery displays at least one exhibit per semester. Materials selected for the space promote the Library and its collection, meet the curricular needs of the University, contribute to ongoing campus events, and/or provide information about an individual, group, or theme that would be of interest to the Otterbein community. This year's exhibitors were:

- Chloe Fritz (Fall Semester) - Photography
- Pedro Prieto (Spring Semester) - Prints and paintings

Thank you to Pedro for providing the cover photo for this annual report.

What Students Said About the Flower Relaxation Program:

"Oh my God, I
needed this!"

"I never get to spend
time with nature
anymore.
This is great!"

What Students Said About the Bad Art Night Program:

"This is cool! I've
never had this much
freedom in my life."

"This is everyone's
dream come true
right here."

Trends

From 2017 to 2018:

Attendance at the Library's
First Flight Session: 120 first-
year students

260%

Attendance at Library Events
and Programs: 1,599

54%

Months with the largest
increase in attendance:

September 2018:

336%

November 2018:

733%

Social Media

For FY19, the Library focused on improving our social media presence. This effort paid off with results across all social media platforms.

@CourtrightLib Twitter

- 264 Tweets, a 29.2% increase
- New Twitter Followers: 106, an 18% increase
- 121,557 Impressions

Courtright Memorial Library Facebook Page

- Number of Page Views:
- Page Likes: 607, a 5.7% increase

@courtrightlib Instagram

- 75 Posts
- We also increased our engagement by posting short videos of our library staff telling followers what they would like everyone to know about the library.

Our Goals

Every year, the Library intentionally works to further the University's goals, the Academic Affairs pillars, and the Library's strategic plan goals. To provide a path forward in achieving our strategic plan, we created tactics. These tactics became our annual to-do list beginning in 2018.

As in last year's Annual Report, we have listed a University Goal, an Academic Affairs Pillar, and a Library Strategic Plan Goal on each page with highlights of the related tactics we accomplished in this fiscal year.

University Goal: Enhance Student Success

Academic Affairs Pillar: Student-Ready Campus

Library Strategic Plan Goal: Cultivate the best environment that is conducive for faculty, staff and students' needs

Gate Count

261,699

11.7% Increase from
FY18 to FY19

New Spaces

The Library is grateful for Capital Funds that allowed us to renovate areas of the library during FY19. In December 2018 and January 2019, the lower level of the library received new flooring in all public areas, plus several staff offices. The computer lab, Becker Gallery, the 011 classroom, four staff offices, and three archives rooms all received new carpet. The Salt Reading Room, which is used for archival research and presentations, received luxury vinyl tile that complemented the wood furniture and overall aesthetic of the room.

Sarah's Corner, home to the children's and Young Adult collections, was transformed into a bright new space thanks to the addition of a "rug"



made from multi-colored carpet tiles (see above). Library staff worked hard over holiday breaks to rearrange the collections and eliminate shelving. This allowed us to free up more electrical outlets and provide a more open study space for students. The rugs that previously were located in Sarah's Corner were donated to Shelby Middle School in Shelby, Ohio by Cathy Carson, Director of Donor Relations and Stewardship, also on the Friends of the Library Council.

The lower level flooring project corrected several safety issues. The step down area in the Becker Gallery is more visible due to the addition of bright blue carpet.

In May 2019, the staff areas on the first floor received expanded workspaces that added doors and higher walls for more privacy, new furniture, and adjustable-height desks. The addition of walls created private office spaces for library staff members. Redesigning this staff area also allowed us to maximize our space, improve workflows, and create new flexible spaces. The library gained an office for visiting librarians or practicum students and a flex space for meetings.

New Library Website

Jane Wu, Systems Librarian, worked with the campus website development team to organize and plan the new library website. This involved multiple meetings with library staff to plan the layout and ensure that the site provides an better user experience with digital accessibility in mind. Look for our new library website in Fall 2019!

University Goal: Strengthen Academic Excellence

Academic Affairs Pillar: Excellence as a Regional Teaching Institution

Library Strategic Plan Goal: Equip the Otterbein community to experience the cycle of knowledge (curiosity, exploration, discovery, creation, dissemination, and preservation)

Trends

Library staff completed 8,140 transactions. While Reference questions remained steady at 1,698 questions, questions answered by circulation staff and student workers jumped by 58.4%. During FY18, **Becky Gale** examined the statistics and determined which student workers needed more training on tracking questions. This updated training on tracking questions led to the increase.

Overall Increase: 42.9%

LibGuides Usage

LibGuides continue to be a popular resource for students and faculty.

Total Number of Views in FY19: 60,904

15%

Top 3 LibGuides by Number of Views:

Information Literacy:
8,188 Views

NURS 7220-OL: Evidence-Based Practice/Informatics:
6,258 Views

APA Style: 2,687 Views

New Courses

In Fall 2018, **Jessica Crossfield McIntosh** and **Kristin Cole** developed and team-taught the first offering of SYE 4910: Research and Creative Works, a two credit course that teaches students about the research process across the disciplines.

The Library was pleased to offer our redesigned LIBR 2000: Passport to the Information World course in Fall 2018. **Rares Piloiu** designed and taught this three credit course. As an added benefit for students, the course counts towards students' Skills Requirement for the new general education program. This course also counted towards the Writing Intensive requirement.

In addition to these courses, all librarians continued to teach in-class instruction sessions for all departments.

Number of Library Sessions: 96
Number of Students Taught: 1,900

10.3%

University Goal: Improve Financial Strength
Academic Affairs Pillar: Excellence as a Regional Teaching Institution
Library Strategic Plan Goal: Equip the Otterbein community to experience the cycle of knowledge (curiosity, exploration, discovery, creation, dissemination, and preservation)

OhioLINK Provides Value to Otterbein Community

Because of our membership in OhioLINK, our patrons are able to borrow materials from 90 different Ohio colleges and universities. In FY19, Otterbein patrons borrowed 2,793 items* from OhioLINK libraries.

Based on an average price of \$72.20, as estimated by the Association for Collections & Technical Services Library Materials Price Index, our patrons saved a total of:

\$201,654

We also loaned out 3,642 items* to OhioLINK patrons.

Otterbein University Student Government Grant for Textbook Affordability

In FY19, Otterbein University Student Government (OUSG) recognized the serious need on campus for affordable textbook options. OUSG

also recognized the Library's continued commitment to textbook affordability. After collaboration with the Library and other offices on campus, OUSG applied for a Student Life Grant. The grant was approved, and the Library received \$4,000 in student life grant funds to acquire textbooks and course books. The goal is to "deepen the current reserve selection that exists" on course reserves. During FY19 we had a total of 640 items on course reserves.

To ensure that the grant funds were spent in a way that positively impacts the largest number of students, we purchased high-use/high-cost textbooks. **Elizabeth Zeitz** and **Becky Gale** designed and instituted a tracking system for course reserve requests to identify which items to purchase and minimize turnaways. This tracking will begin in Fall 2019.

Expanding Our Game Collection

Kirsten Peninger expanded the Library's game collection significantly in FY19. Kirsten attended a national

game convention held in Columbus and solicited donations from vendors. She also signed the Library up as a participant in ALA's International Games Week, which led to donations from companies partnering with ALA. Other donations came from game publishers and local game stores. We received games and accessories with a total value of \$1,287.

Thank you to our donors:

Catalyst Games Lab, Osprey Games, Bezier Games, DPH Games, Czech Games, Grey Fox Games, The Soldiery Games and Cards, Orc's Forge, Beyond the Board, Ravenstone Games, Brotherwise Games, GMT Games, Rio Grande Games, Academy Games, Looney Labs, Hungry For More Games, LLC, Twogether Studios

Search Statistics

Number of searches in One Search: 94,390

Out of 250 databases, the database with the most searches: 104,570 in CINAHL Plus with Full Text (for nursing and health sciences)

University Goal: Build a Model Community

Academic Affairs Pillar: Global Ethos

Library Strategic Plan Goal: Foster relationships within our community

Summer Reading Clinics

The library was proud to welcome the Education Department's Summer Reading Clinics this year in the newly redesigned Sarah's Corner. Attendance was up this year by a total of 14 students.

Visitors to the Library Website

Page views on the library website dropped 3% to 77,113. The number of people who find us through Google remains high at 91,203. We expect an increase of these numbers in FY20 with the debut of the new library website.

Special Guests

President John Comerford attended the March 2019 staff meeting with the theme of "Who We Are and What We Dream to Become."

Dr. Rachel Rubin, then Director of Capital University's Library, led a workshop at the Library's December 2018 staff meeting on organizational citizenship titled "Above and Beyond."

2019 IFLA/OCLC Fellows Visit

The Library welcomed the 2019 Jay Jordan IFLA/OCLC Early Career Development Fellows in Spring 2019 for a day of exchanging ideas. This year's fellows were:

John Oluweseye Adebayo - Nigeria

Ramiro Jose Rico Carranza - Bolivia

Samar Jammoul - Lebanon

Davaasuren Myagmar - Mongolia

Tracey-Ann Ricketts - Jamaica

Tiffany Lipstreu, Jessica Crossfield McIntosh, and Kirsten Peninger explained the Library's approach to marketing and programming. **Sarah Whybrew** showed the Digital Commons.

Stephen Grinch took the Fellows on a tour. After these presentations and the tour, the Fellows met with individual librarians for job shadowing and sharing. At the end of the visit, the Fellows met with library staff as a group to discuss challenges faced by libraries around the world.

Digital Commons Update

The Digital Commons continues to expand the reach of Otterbein research.

2,437 works posted

5,769 unique institutions from 200 countries viewed our content.

Number of Downloads

88,084

17.2% Increase from FY18 to FY19

Number of Page Hits

24,500

30.9% Increase from FY18 to FY19

University Archives Update

External Reviewer Conducts Preservation Survey in the Archives

In February 2019, the Courtright Memorial Library contracted with an external reviewer to conduct a preservation site survey. Funded by the Preservation Assistance Grants for Smaller Institutions from the National Endowment for the Humanities, Thomas F.R. Clareson, Senior Consultant for Digital and Preservation Services from LYRASIS, conducted the site survey over two days. In his report, Clareson commended the archives staff for their "commitment to providing service and to promoting proper preservation practices for the collections."

His recommendations to improve preservation in the Archives include:

- Update our Archival Collections Policy and De-Accession Plan to assure that the Archives collects materials central to its mission
- Establishment of a collection handling strategy and workflow for all newly acquired collections
- Improvements in shelving, including compact shelving, to allow for storing collections by

subject matter

- Further revise and develop the Library's disaster mitigation plan for the collections
- Begin a more comprehensive Environmental Monitoring Program

About the Digital Commons, Clareson writes, "The Library and Archives have developed one of the most successful Digital Commons programs this consultant has seen. Because of the work of the Digital Librarian, it has been adopted campus-wide. Since the service is used so widely, University Administration should strongly consider providing financial support for the Digital Commons, which will also relieve the Library's budget of annual increases from the service's vendor."

In response to this recommendation, Academic Affairs agreed to further support the Digital Commons in the next fiscal year, while the Library renegotiated the contract for the best terms possible.

We look forward to reporting our progress on these improvements in future annual reports.

Number of Patrons Served

222

49.5% of questions
were about Otterbein
general history

- 16% were Alumni
- 38.3% were Staff or Administrators
- 6.8% were Faculty
- 23.4% were members of the public
- 15.3% were Students

**"Thank you! You
made a difference
to our students
and our "Lessons
from Westerville"
project. Your time
and enthusiasm were
much appreciated.**

2018 OPAL Conference

Library staff from across the state gathered at The Point for the 2018 Ohio Private Academic Libraries Conference on August 2-3, 2018. The theme was "Stronger Together: Voices Raised in Advocacy." The pre-conference on Thursday, August 2 consisted of an activity in The Point's Makerspace, dinner, and 20th anniversary celebration. The conference on Friday, August 3, was held at The Point.

Planning Committee

Tiffany Lipstreu, Chair

Drew Balduff, University of Findlay
Danielle Bernert, Columbus College of Art and Design

Kristin Cole

Becky Gale

Gina Maida, University of Mount Union

Jessica Crossfield McIntosh

Kirsten Peninger

Connie Song, The Athenaeum of Ohio

Lois Szudy

Charles Vesei, Baldwin Wallace

Margie Wallace, The Athenaeum of Ohio

Laurie Willis, Baldwin Wallace

Elizabeth Zeitz

On-Site Volunteers

Brittany Brannon

Stephen Grinch

Rebecca Raeske-Grinch

Allen Reichert

Nicole Sutton

Sarah Whybrew

Rares PiloIU

Jane Wu

Highlights

24

Guest Library Attendees

40+

Attendees of the Pre-conference Makerspace event and/or the 20th Anniversary Celebration

117

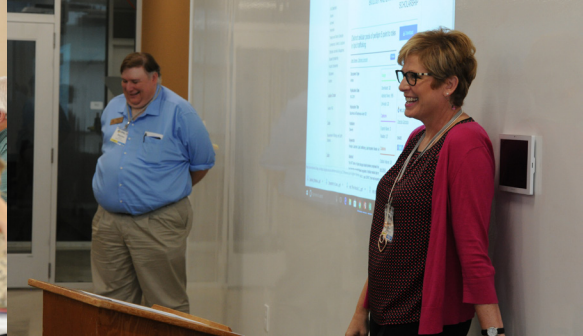
Friday Conference Attendees

Highest attendance of an OPAL Conference

Staff from every OPAL Institution registered to attend

Most presentation & poster proposals ever

The first conference held at The Point



The logo features a stylized red and yellow triangle above the word "Library".

Courtright Memorial Library

Visit us:

**Courtright Memorial Library
Otterbein University
138 W. Main St.
Westerville, OH 43081**

Contact us:

614.823.1215

Email: library@otterbein.edu

Visit us online at: library.otterbein.edu

**Facebook: [facebook.com/
Otterbeinlibrary](https://facebook.com/Otterbeinlibrary)**

Twitter: [@CourtrightLib](https://twitter.com/CourtrightLib)

Instagram: [@courtrightlib](https://instagram.com/courtrightlib)

Report authored by Kristin Cole, with
contributions from Tiffany Lipstreu and all of the
staff at the Courtright Memorial Library.

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Friends of the Library Update

The Friends of the Library (FOL) are an association of persons interested in: promoting the interests of the Library; encouraging an understanding of the part the Library plays in educating Otterbein students and supporting faculty and staff; and cooperating with other libraries to share resources. They encourage gifts and bequests to benefit the Library, and assist the Library and its staff with exhibits, programs, publications, and other appropriate means.

The Friends' signature fundraising event was held on March 17, 2019. The event featured the Otterbein Singers in a show titled "Music from the Heartland," under the direction of Dr. Dennis Davenport and Joyce Stonebraker. Proceeds from the event go to the Textbook Affordability Endowment, which will allow the Library to purchase high-cost, high-use textbooks for course reserves. To donate to the Textbook Affordability Endowment, visit otterbein.edu/give. Select "NO" for the Otterbein FUND and type "Textbook Affordability Initiative." You also may mail your gift to Otterbein University, Institutional Advancement, 1 S. Grove St., Westerville, OH 43081

Amount Raised at Otterbein Singers Event: \$3,131 (3rd year in a row of record-breaking fundraising)

Amount Raised in FY19: \$14,471 (includes Otterbein Singers fundraising event)



FRIENDS
OF THE
COURTRIGHT
MEMORIAL
LIBRARY
OTTERBEIN UNIVERSITY
2019-2020

Awards & Contests

2019-2020 Bookmark Contest

Students in Amanda Kline's 2D Design class participate in this annual contest sponsored by the Friends of the Library. Bookmarks were voted on in Spring 2019 and will be produced for the 2019-2020 academic year. This year's winner is **Alaina Reher**, a freshman Art major/Education Studies minor from Canal Winchester, Ohio.

In her artist statement explaining her design choices, Alaina said that she reflected on her time at Otterbein and what it means to be a student here. The tan beam represents the knowledge students gain on campus. The open book represents professors' willingness to be an "open book" for their students. The book is blank to represent that students are just beginning to write their Otterbein story.

Look for this year's winning bookmark in the Library. We will have information about the 2020-2021 content in the next annual report.

2019 Library Award Winners

Thanks to the generosity of the Friends of the Library, we presented four students with library awards.

- **Emmanuela Bean** (Resource Sharing) won the John Becker Memorial Award. This award is given to a student graduating from Otterbein who has worked at least three years for the library, has a GPA of 3.2 or higher, and has the strongest record of service.
- **Audra Chaffin** (Technical Services) won the Harold Hancock Memorial Award. This award is given to a student who has worked at least two years for the library and has an outstanding record of library service.
- **Katherine Clifford** (Circulation) won the Robert Price Award. This award is given to a student assistant with at least a 3.95 GPA and an excellent record of service to the Library.
- **Nikki McCullough** (Graduate Assistant) won the Alberta Messmer Memorial Award to a student who has shown the best work ethic in their first year of employment in the Library.



Friends of the Library Pop-Up Shop

Holiday 2018 Pop-Up Shop

The Holiday 2018 Pop-Up Shop was held on November 26, 2017 to December 9, 2017. Items were available for purchase at the library's circulation desk on these dates. The Pop-Up Shop also was set up for two events: the Jazz Concert in Riley on November 30, 2018. **Kristin Cole** and **Mary Pat Knight** worked this event. We also set up at the Westerville Symphony concert on December 9, 2018. **Tiffany Lipstreu** and **Nancy Smith** worked this event.

The Pop-Up Shop featured these items:

- **Holiday Card Set:** Our holiday cards were sold as a set of 12, featuring 4 different designs created by a library student worker.
- **Small gold Ohio ornaments:** These ornaments were manufactured at The Point by Tiffany Lipstreu and her husband. Made out of mirrored gold acrylic, they were packaged and sold in sets of 5.
- **Large red Ohio ornaments:** Made from mirrored red acrylic, these ornaments were sold individually. They were so popular that we had print a second batch.
- We also collected \$37.50 in donations.

69 items sold at the Holiday 2018 Pop-Up Shop

Total Profit **\$257.44**

Interested in becoming a Friend?

Read about becoming a Friend at:
otterbein.libguides.com/friends/library

Fill out the form online and mail it to:

Courtright Memorial Library
ATTN: Treasurer
Otterbein University
1 South Grove St.
Westerville, OH 43081

You also can stop in the Library and fill out a form in person! Your membership gives you borrowing privileges at the Courtright Memorial Library, access to materials borrowed through OPAL and OhioLINK, subscription to the quarterly newsletter, special invitations to Friends-sponsored events, and much more!

Thank You to Our Donors

Donors listed alphabetically by first name:

Academy Games
Adelaide Regina Larbi
Alan R. Goff
Andrea Marie Keil
Anna Lee
Arthur B. Fulton
Ashley Jordan Hansen
Barbara Glor Martin
Bernerd E. Campbell
Beth Rigel Daugherty
Brian J. Cannell
Carolyn Swartz Royer
Charles Paule
Chris Kaiser
Colleen R. Dunston-Carroll
Coral Harris
David A. Simmons
Dennis Knepley
Diana Bell
Donald W. Foster
Donna K. Crossman
Donna Kerr
Eleanor E. Biddulph
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Elmer W. Yoest Trust
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