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### Learner-Based Teaching in Hospice and Palliative Care

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# Learner-Based Teaching in Hospice and Palliative Care

NHPCO 14<sup>th</sup> CTC and PI: Innovation and Excellence  
Kansas City, Missouri

Paul D. Longenecker, RN, PhD  
Otterbein University



# Learning Outcomes

- Describe research on concepts of Teaching and Learning
- Critique your own learning preference and styles
- Identify ideas for application of Learner-Based teaching concepts in your organization

# Learning Paradigm vs. Instructional Paradigm

Instructional Paradigm – straight line relationship

Faculty



Student

Learning Paradigm – feedback loop

Faculty



Student

# Ernest Boyer's Model

- “Scholarship Reconsidered” – 1990
- Four areas of scholarship
  - Discovery – creation of knowledge
  - Integration – creating connection of knowledge
  - Application – engagement of knowledge
  - Teaching – exchange of knowledge
- “Scholarship Assessed” – 1997

# Rubric for Assessment of Scholarship

“Scholarship Assessed” defined these components for assessing scholarship:

- Clear Goals
- Appropriate Preparation
- Appropriate Methods
- Significant Results
- Effective Presentation
- **Reflective Critique**



## Rubric to Evaluate Scholarship of Teaching using Carnegie Criteria

| Standards                     | Advanced   | Good   | Average  | Poor  |
|-------------------------------|--|--|--|---|
| <b>Clear Goals</b>            | Clear, achievable, significant teaching goals identified     | Teaching goals clear or significant            | Implicit teaching goals, not explicitly stated           | No teaching goals apparent                  |
| <b>Adequate Preparation</b>   | Instructor brings expertise, literature, resources to bear   | Expertise and literature drawn upon            | Command of literature/ topic incomplete                  | Little or no evidence of background         |
| <b>Appropriate Methods</b>    | Effective method adapted to achieve learning needs           | Single effective method achieves some learning | Method may allow achieving student learning              | Method doesn't match goal or is ineffective |
| <b>Significant Results</b>    | Student learning evaluated in context of needs/ application  | Summative and some formative evaluation occurs | Mainly summative evaluation used                         | Results are not evaluated rigorously        |
| <b>Effective Presentation</b> | Concepts and higher order skills acquired w/ active learning | Presentation suitable to learn factual content | Presentation somewhat suitable; effective                | Ineffective or inadequate presentation      |
| <b>Reflective Critique</b>    | Highly effective critique used to improve <i>learning</i>    | Critique effective to improve <i>teaching</i>  | Critique limited or partially reflective for improvement | No critique conducted or presented          |

# Bloom's Revised Taxonomy Planning Framework

Learning

Teaching

|                       |  | <i>Actions</i>   | <i>Products</i>   |
|-----------------------|--|--|---|
| Higher-order thinking | <b><u>Creating</u></b><br>(Putting together ideas or elements to develop an original idea or engage in creative thinking).         | Designing<br>Constructing<br>Planning<br>Producing<br>Inventing<br>Devising<br>Making                              | Film<br>Story<br>Project<br>Plan<br>New game<br>Song<br>Media product<br>Advertisement                      |
|                       | <b><u>Evaluating</u></b><br>(Judging the value of ideas, materials and methods by developing and applying standards and criteria). | Checking<br>Hypothesising<br>Critiquing<br>Experimenting<br>Judging<br>Testing<br>Detecting<br>Monitoring          | Debate<br>Panel<br>Report<br>Evaluation<br>Investigation<br>Verdict<br>Conclusion<br>Persuasive speech      |
|                       | <b><u>Analyzing</u></b><br>(Breaking information down into its component elements).  | Comparing<br>Organising<br>Deconstructing<br>Attributing<br>Outlining<br>Structuring<br>Integrating                | Survey<br>Database<br>Report<br>Graph<br>Checklist<br>Chart<br>Outline                                      |
| Lower-order thinking  | <b><u>Applying</u></b><br>(Using strategies, concepts, principles and theories in new situations).                                 | Implementing<br>Carrying out<br>Using<br>Executing   | Illustration<br>Simulation<br>Demonstration<br>Presentation<br>Interview<br>Performance<br>Diary<br>Journal |
|                       | <b><u>Understanding</u></b><br>(Understanding of given information).   | Interpreting<br>Exemplifying<br>Summarising<br>Inferring<br>Paraphrasing<br>Classifying<br>Comparing<br>Explaining | Recitation<br>Summary<br>Collection<br>Explanation<br>Example<br>Quiz<br>List<br>Label<br>Outline           |
|                       | <b><u>Remembering</u></b><br>(Recall or recognition of specific information).  | Recognising<br>Listing<br>Describing<br>Identifying<br>Retrieving<br>Naming<br>Locating<br>Finding                 | Definition<br>Fact<br>Worksheet<br>Test<br>Label<br>List<br>Workbook<br>Reproduction                        |



# Origin of Study

- 2009-10 Teaching and Faculty Life Committee focused on theme of scholarship
- Lourdes University faculty are evaluated on teaching
- A **self-study** group developed to focus on the scholarship of teaching
- Teaching as Scholarship

# Research Team

- Christine Boudrie, MD; Assistant Professor of Biology
  - Target class – Freshman, Anatomy (pre-nursing)
- Dariel Jacobs, PhD; Associate Professor of Education
  - Target class – Graduate Education, Introductory course
- Paul D. Longenecker, RN, PhD; Assistant Professor of Business & Leadership
  - Target class – Senior level Business course

# My Plan for Studying Learning Process

- Used Steve's rubric of assessment model to develop teaching approach in classroom
- Created "Course Critique of Learning Outcomes" tool (five stages of evolution)
- Approach focused on me as a facilitator of learning. Underlying question was "how can I assess others unless I assess myself first". Leadership perspective.

# Learning Process

- Class selected – BUS 413 Organizational Behavior and Development (Fall 2010)
- Explain the process at the beginning of first class (focus is on teacher, not the student)
- Outlined content for the day at beginning of class
  - Learning Outcome
  - Preparation
  - Methods
  - Techniques
- End of class critique – muddiest points (anonymous)

# Learning Process (Cont.)

- Outlined content for next class at end of class
  - Learning Outcome
  - Preparation
  - Methods
  - Techniques
- Next class
  - Review muddiest points from prior class
  - Reminder of Learning Outcome and process for today's class

# Key issues

- Safety of being honest (detail increased each time completed)
- Doing what you said you were going to do
  - Being prepared
  - Follow-up on “muddiest points”
  - Refocus learning approach based on feedback

# Critique Tool - Final

- 1. What was the Learning Outcome for today's class? How well was the Learning Outcome addressed?**
- 2. How did the teacher demonstrate that he was adequately prepared for the class? Which resource was the most effective in helping you prepare for the class?**
- 3. Identify which methods that were used helped facilitate the best understanding of today's Learning Outcome? What other methods could have been used to help with your understanding of Learning Outcome?**
- 4. Which teaching technique(s) worked the best at communicating the material in the clearest manner that helped in your understanding?**
- 5. Identify the single most "muddy" point discussed in class today?**

# Scholarship of Teaching :

## Self-Study Findings

Themes and patterns from the study:

1. Engagement
2. Roles: teachers, students & colleagues
3. Relationships
4. Milieu: time, place, space
5. Missed Opportunities
6. Resistance
7. Being Present



# Self-Study: Themes and Patterns

## Six Facets of Understanding

- Process
  - Explanation
  - Interpretation
  - Application
- Outcomes
  - Perspective
  - Empathy
- Implications
  - Self-Knowledge
  - Professional knowledge

# IMPLICATIONS

So what does this mean to the Learning Process in the world of hospice and palliative care?

# Process: Interpretation

Why does it matter?

- Everyone, faculty, and students must learn the *circumstances* and *situations* for effective learning
- Teaching must be *intentional* towards learning outcomes
- Everyone works in the *time, space and place* continuum
- “**added value**” knowledge or skill that can **only** be learned in class

# Process: Interpretation

- **Reflection** on and in action while teaching is crucial for best learning
- Build **positive learning focused relationships** with your students and your colleagues

# Process: Application

How and where can we use this knowledge/skill/process in practice?

- Formative assessment
  - communicate to both the student and educator what is clear
  - what needs to be re-taught and thus learned
  - in what way must the material be presented.

# Process: Application

Best practice is a blend of many active learning situations:

- Some lecture
- Some small group
- Some project learning
- Some independent projects
- Some large group activities

# Outcomes: Perspective

## Learning Paradigm vs. Instructional Paradigm

- How do we know what our students have learned and can do?
- How do our students know what they know and what they can do?

# Learning Paradigm vs. Instructional Paradigm

Instructional Paradigm – straight line relationship

Faculty



Student

Learning Paradigm – feedback loop

Faculty



Student



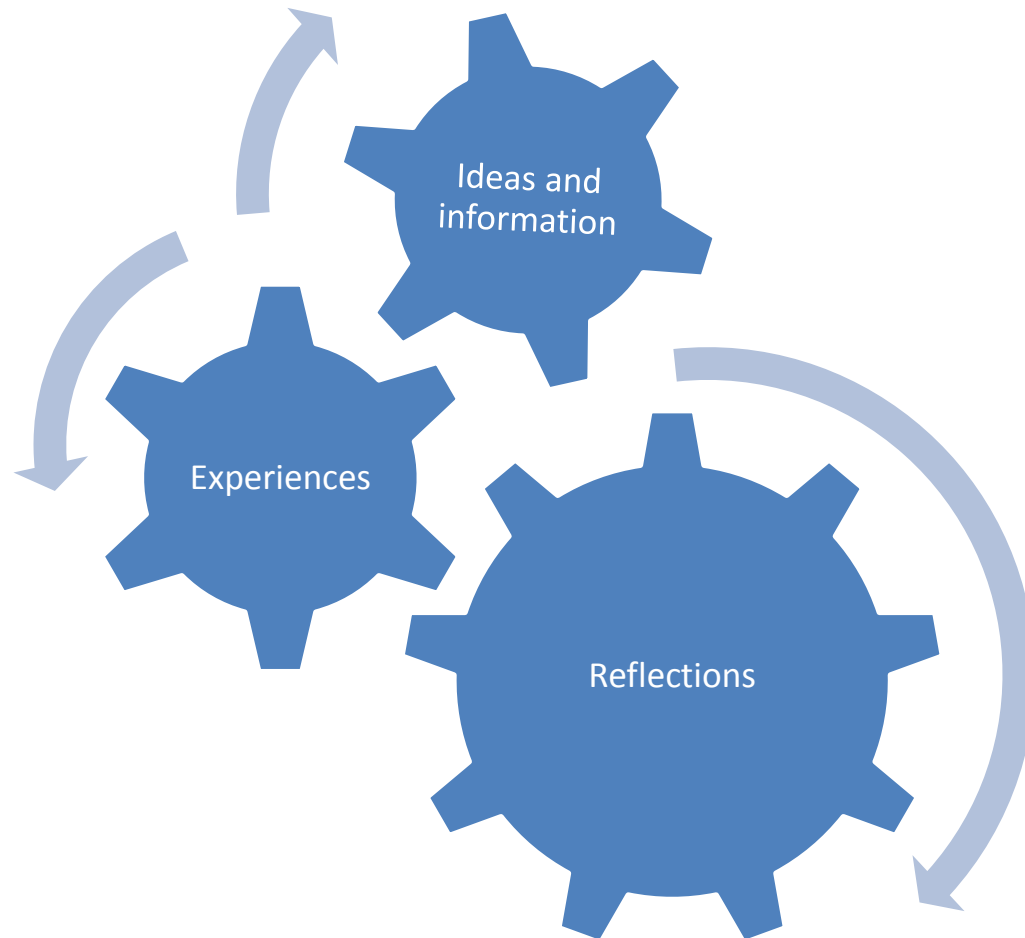
# Outcome: Perspective

What is justified for significant results?

- Continual, quick feedback—what do both of you know
- Students understand what and how they are to learn
- Reflection on and in actions—note how the learning activities inform the learning
- Explain what and how the students are to learn—**Learning and Understanding by Design**

# Outcome: Perspective

“So what?”



# Outcomes: Empathy

- Empathy for *students* who will resist teaching and learning situations if they are not taught the benefits of “**why and what**” they should deeply learn from the experience
- Empathy for *yourself* against students “slings and arrows”

# Outcome: Empathy

- Become present to your students—active and empathetic listening
- Tap into the knowledge base that students bring

# Implications: Self-Knowledge

- Know who you are:
  - values, morals, and ethics
  - why you are a hospice professional/educator, in general and a “Your” Hospice’s educator, specifically
- Know your students/educational population
- Know and employ pedagogy in general and pedagogy specific to hospice & palliative care

# Implications: Professional Knowledge

- Know that as an educational leader you are constantly increasing your circle of influence
- Know that the work you do here at your organization matters profoundly to the current and future creation and sharing of knowledge and care.

# Wrap-up Question

Where is the LEARNING CULTURE of your organization going and how are you influencing it?

# QUESTIONS/DISCUSSION



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